



Etisalat BlackBerry® Internet Email Service **Quick-Start Guide**

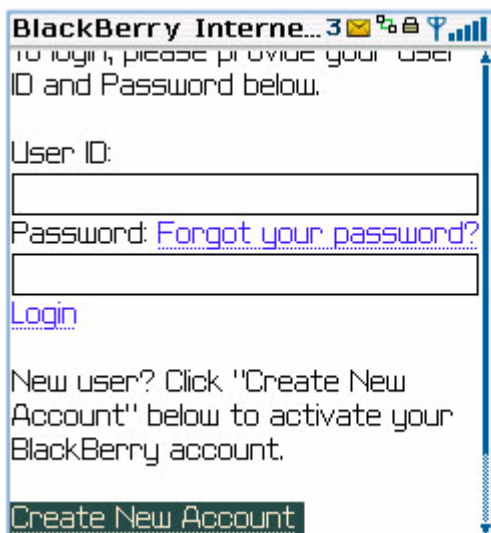
Configuring your BlackBerry Internet e-mail Service from the BlackBerry device

Welcome to the Etisalat BlackBerry Internet Service system. This section of the guide will walk you through a graphical representation of the BlackBerry Handheld e-mail setup process. Please note that icons may vary in appearance depending on the theme you have enabled on your device.

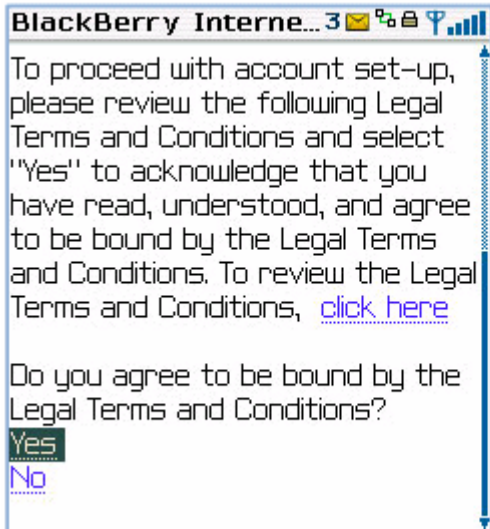


1. From the Home screen, click **Email Settings**.

Note: The appearance and name of this icon may vary depending on your wireless carrier.

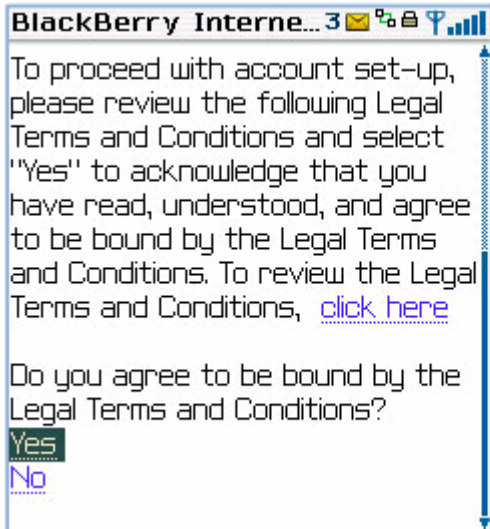


2. On the BlackBerry Internet Service screen, click **Create New Account**.



3. You need to accept the Legal Terms and Conditions to continue.

To accept, click **Yes**.



3. You need to accept the Legal Terms and Conditions to continue.

To accept, click **Yes**.



4. A User ID and Password have been entered for you.

Click **Next**.

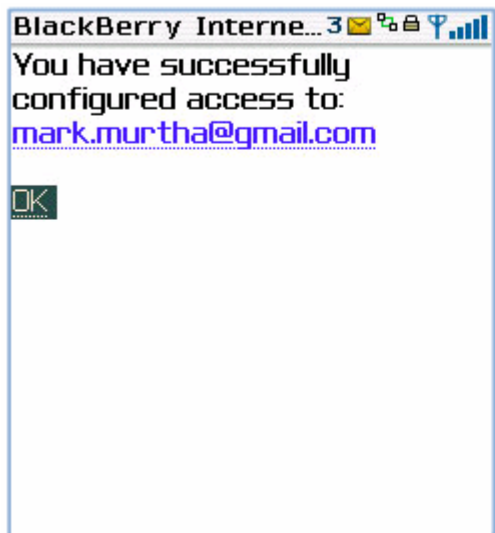


5. Click to select English as your display language.

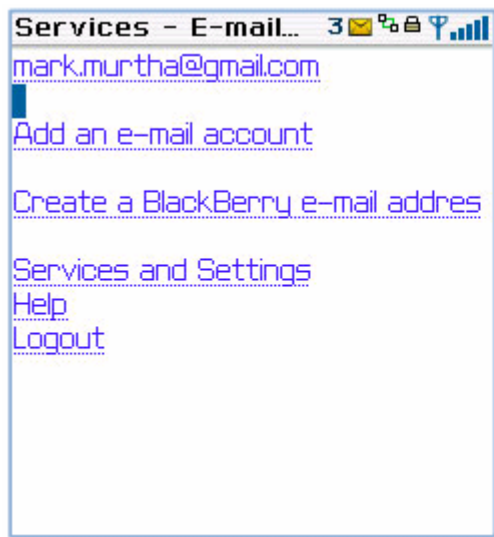


6. In order to continue, you must integrate a third-party email account. An Email address and Password have been entered for you.

Click **Next**.



7. Complete the setup by clicking **OK**.



8. You've finished creating your BlackBerry Internet Service account.

Click **Finish** to continue.

Note: Depending on your third-party email account, you may be asked to provide further information. If this is the case, follow the on-screen instructions on your device.

Finish

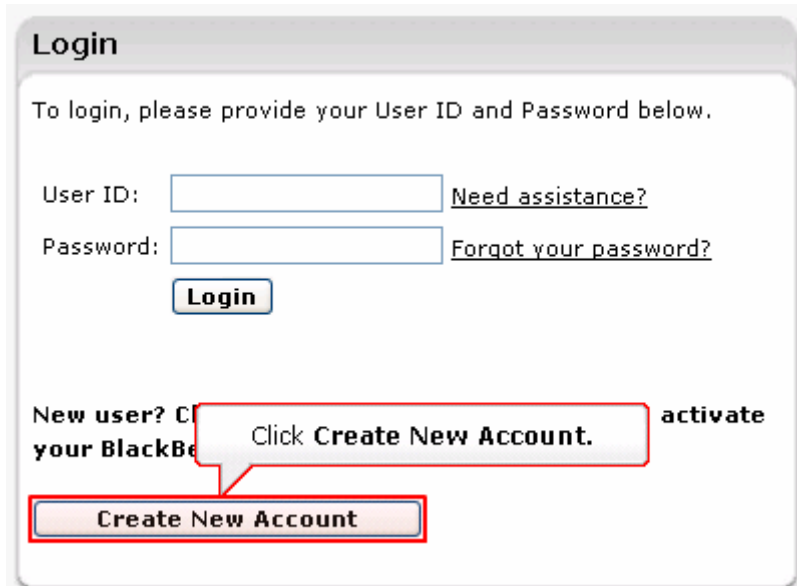
Currently Supported Integrated e-mail systems:

- AOL e-mail
- Gmail
- Hotmail – non free version
- Yahoo – POP configuration
- POP3 / IMAP4 – Any
- Secure e-mail (SSL) – Outlook Web Access (2000/2002) or similar.
- Corporate e-mail - POP3/IMAP4/SSL

NOTE: A BlackBerry e-mail address is not configured by default when the account is created. Additional email configuration such as POP3 server information may be obtained from your service provider. If further assistance is needed, please contact Etisalat Contact Center at 800-6464.

Creating your BlackBerry Internet Service e-mail account from your Desktop Computer

Activation of your email account can be done from the BlackBerry device or on the internet from your desktop browser. To activate your BlackBerry Internet e-mail Service, launch Internet Explorer or compatible web browser and navigate to <http://etisalat.blackberry.com>. If you are a new user select **"Create New Account"**, if not enter your logon credentials and select to Login.



Login

To login, please provide your User ID and Password below.

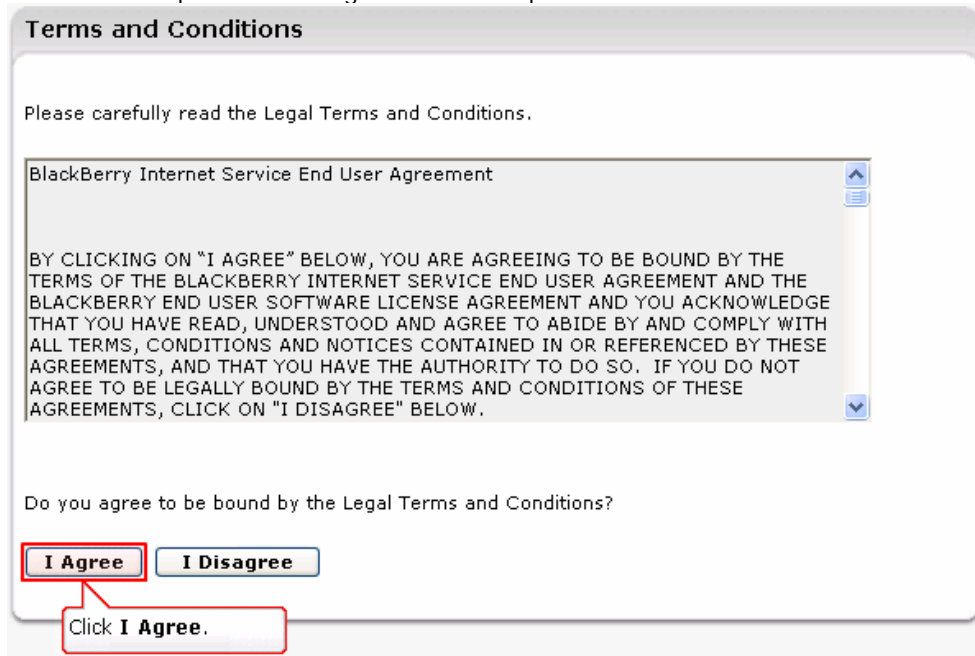
User ID: [Need assistance?](#)

Password: [Forgot your password?](#)

New user? Click **activate**
your BlackBerry **activate**

Click **Create New Account.**

If you have previously created a BIS account either on this website or from the BlackBerry device, please enter your username and password to logon. New users please select **Create New Account** button to continue.



Terms and Conditions

Please carefully read the Legal Terms and Conditions.

BlackBerry Internet Service End User Agreement

BY CLICKING ON "I AGREE" BELOW, YOU ARE AGREEING TO BE BOUND BY THE TERMS OF THE BLACKBERRY INTERNET SERVICE END USER AGREEMENT AND THE BLACKBERRY END USER SOFTWARE LICENSE AGREEMENT AND YOU ACKNOWLEDGE THAT YOU HAVE READ, UNDERSTOOD AND AGREE TO ABIDE BY AND COMPLY WITH ALL TERMS, CONDITIONS AND NOTICES CONTAINED IN OR REFERENCED BY THESE AGREEMENTS, AND THAT YOU HAVE THE AUTHORITY TO DO SO. IF YOU DO NOT AGREE TO BE LEGALLY BOUND BY THE TERMS AND CONDITIONS OF THESE AGREEMENTS, CLICK ON "I DISAGREE" BELOW.

Do you agree to be bound by the Legal Terms and Conditions?

Click **I Agree.**

Account Setup

Welcome to BlackBerry Internet Service!

BlackBerry Internet Service enables you to set-up your BlackBerry handheld to access e-mail from your existing personal and work e-mail accounts. You can also create your own BlackBerry e-mail address for your BlackBerry Handheld.

To proceed with account set-up, please review the following Legal Terms and Conditions and select "I Agree" to acknowledge that you have read, understood, and agree to be bound by the Legal Terms and Conditions.

BlackBerry Internet Service End User Agreement

THE BLACKBERRY INTERNET SERVICE END USER AGREEMENT IS SET OUT BELOW. IF YOU ARE UNABLE TO READ THE ENTIRE AGREEMENT ON YOUR BLACKBERRY WIRELESS HANDHELD DEVICE FOR ANY REASON, IT IS AVAILABLE AT
[HTTP://WWW.BLACKBERRY.COM/GO/LEGALEULA](http://www.blackberry.com/go/legaleula)

PLEASE ENSURE THAT YOU HAVE READ THE ENTIRE AGREEMENT CAREFULLY BEFORE ACCEPTING IT BY CLICKING "YES" WHERE PROVIDED BELOW.

Do you agree to be bound by the Legal Terms and Conditions?

I Agree

I Disagree

Select **I Agree** button to accept the BlackBerry Internet Service End User Agreement.

Account Setup

To begin creating your BlackBerry Internet Service account, enter your PIN and IMEI below.

PIN:

IMEI:

Continue

Cancel

Fill in the PIN and IMEI fields. You can find this information in the Status section on your BlackBerry device.

Click **Continue**.

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To find your PIN perform one of the following actions:

- In the BlackBerry device select the options or settings icon, and then click **Status**.
- Look for the PIN information on the outside of the box that your BlackBerry device or BlackBerry-enabled device came in.
- Turn the BlackBerry device off and remove the battery. Look for the sticker on the BlackBerry device with the PIN information where the battery is usually located.

User ID:

Choose Password:

Confirm Password:

Time Zone: ▼

Language: ▼

Fill in the **User ID**, **Choose Password** and **Confirm Password** fields.

Click **Sign Up**.

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Create a **User ID** and password of your choice and select **Sign Up** to continue. Note: English is the only language available on this system at this time. If you choose a UID that is already taken you will receive a warning that the User ID already exists.

Add e-mail account

To add an e-mail account, enter the e-mail address and the password that is used to access the e-mail account. If you need help determining what password to enter, [click here](#).

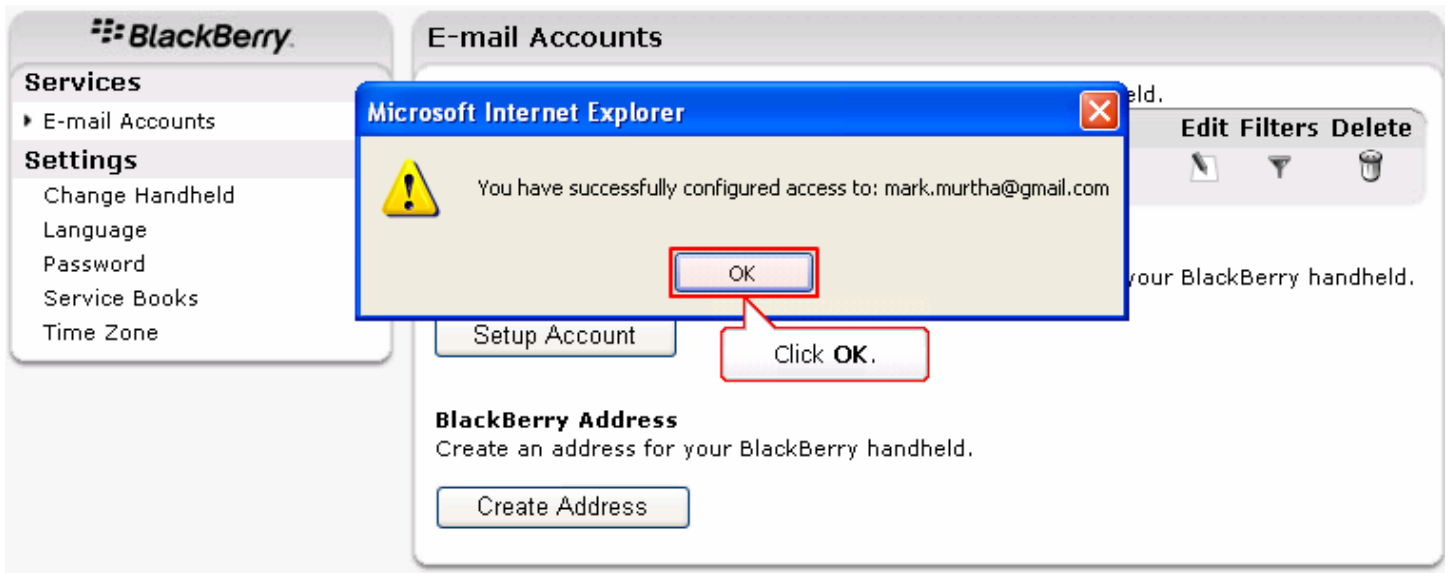
E-mail Address:

Password:

Confirm Password:

Click **Next**.

Would you like an e-mail address for your BlackBerry?



BlackBerry

Services

- E-mail Accounts

Settings

- Change Handheld
- Language
- Password
- Service Books
- Time Zone

E-mail Accounts

Microsoft Internet Explorer

You have successfully configured access to: mark.murtha@gmail.com

OK

Click OK.

Setup Account

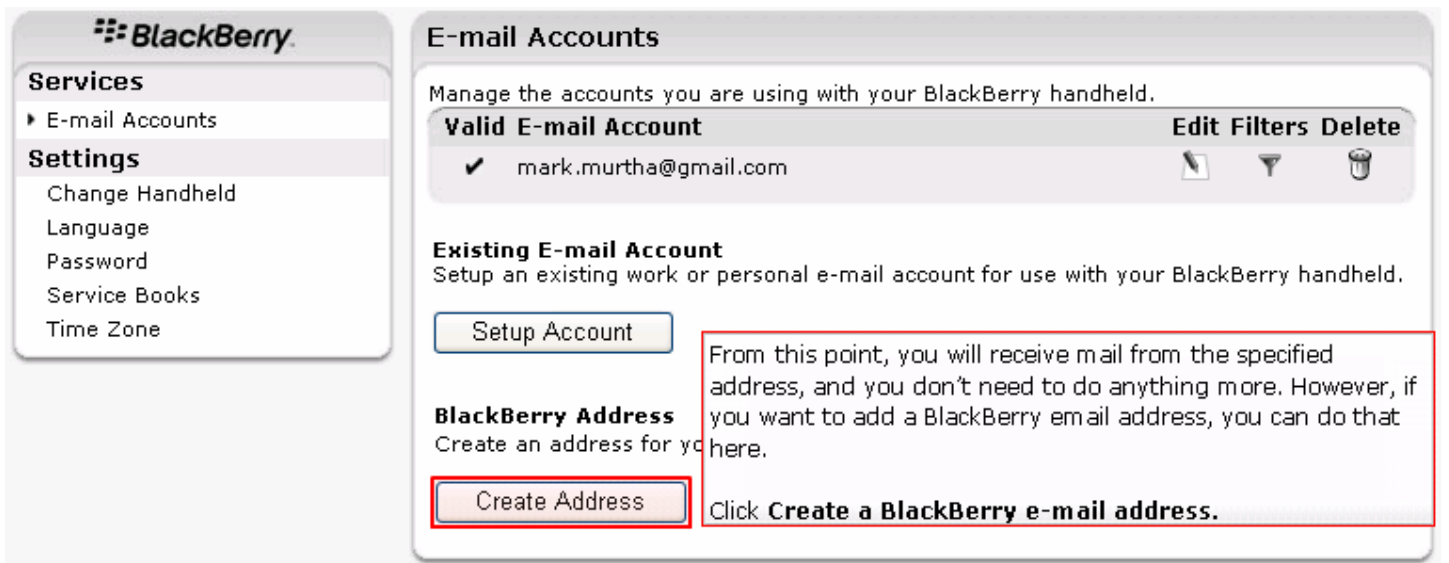
BlackBerry Address

Create an address for your BlackBerry handheld.

Create Address

Edit Filters Delete

Your BlackBerry handheld.



BlackBerry

Services

- E-mail Accounts

Settings

- Change Handheld
- Language
- Password
- Service Books
- Time Zone

E-mail Accounts

Manage the accounts you are using with your BlackBerry handheld.

Valid E-mail Account

- mark.murtha@gmail.com

Edit Filters Delete

Existing E-mail Account

Setup an existing work or personal e-mail account for use with your BlackBerry handheld.

Setup Account

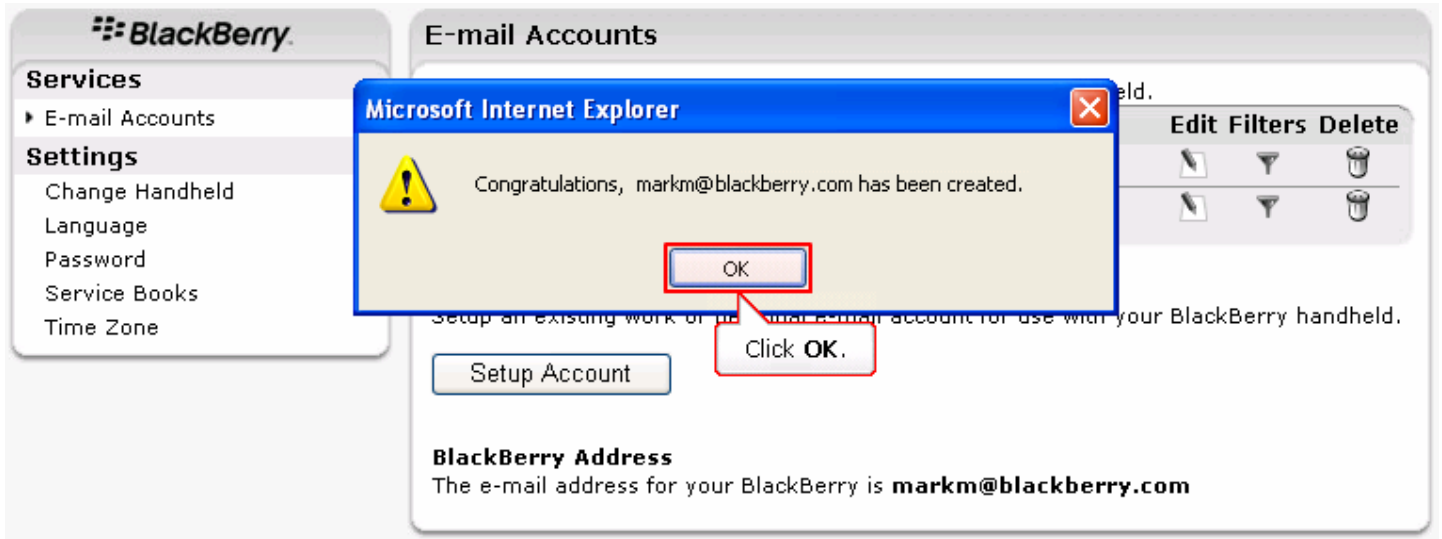
BlackBerry Address

Create an address for your BlackBerry handheld here.

Create Address

From this point, you will receive mail from the specified address, and you don't need to do anything more. However, if you want to add a BlackBerry email address, you can do that here.

Click **Create a BlackBerry e-mail address.**



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